

# Instant Pot®

## DUO EVO™ PLUS

Multi-Use Pressure Cooker



### Safety, Maintenance & Warranty




Important Safeguards  
Care & Cleaning  
Troubleshooting  
Warranty  
Contact Information



Full Manual, How to Videos and Recipes available online at [instantpot.com](https://instantpot.com)  
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# IMPORTANT SAFEGUARDS


When using electrical appliances, basic safety precautions should always be followed:

1. READ ALL INSTRUCTIONS.
2. Do not touch hot surfaces. Only use side handles for carrying or moving.
3.  **CAUTION** Do not place the appliance on or in close proximity to a hot gas or electric burner, or a heated oven; heat from an external source will damage the appliance.
4.  **CAUTION** Do not use near water or flame. Please keep out of direct sunlight.
5.  **CAUTION** Extreme caution must be used when moving the appliance containing hot liquids. Do not move the appliance when it is under pressure.
6. Do not use appliance for anything other than intended use.
7. For household use only. Do not use outdoors. Not for commercial use.
8. This appliance cooks under pressure. Improper use may result in scalding injury. Make certain the appliance is properly closed before operating. Refer to "Getting Started Guide".
9. Do not fill the appliance over 2/3 full. When cooking foods that expand during cooking such as rice or dried vegetables, do not fill the appliance over 1/2 full. Overfilling may cause a risk of clogging the vent pipe and developing excess pressure. Refer to "Getting Started Guide".
10. Before each use, check the steam release valve/handle, steam release pipe, anti-block shield and float valve for clogging. Refer to "Getting Started Guide".
11. Do not open the appliance until the appliance has depressurized and all internal pressure has been released. If the float valve is still up and/or the lid is difficult to open, this indicates that the appliance is still pressurized – do not force it open. Any pressure in the appliance can be hazardous. Refer to "Venting Methods" in the "Getting Started Guide" for information on releasing pressure.



Read this manual carefully and completely, and retain for future reference.  
Failure to adhere to safety instructions may result in serious injury.




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12. Do not use this appliance for deep frying or pressure frying with oil.
13. Do not lean over or place your hands or face over the steam release valve/handle or float valve when the appliance is in operation or has residual pressure. Do not touch the metal portion of the lid when the appliance is in operation; this could result in injury.
14. Do not cover or obstruct the steam release valve/handle and float valve with cloth or other objects. Obstructing the steam release valve/handle and float valve can create a safety issue and may cause injury.
15. Turn the appliance off if steam escapes from the steam release valve/handle or float valve in a steady stream for longer than 3 minutes. There may be residual pressure in the appliance. Allow the appliance to depressurize naturally or release all excess pressure before opening. Refer to "Troubleshooting" in the User Manual available online.
16. Turn the appliance off if steam escapes from the sides of the lid and ensure sealing ring is properly installed. Refer to the "Getting Started Guide".
17.  **CAUTION** To protect against electrical shock, do not immerse the power cord, plugs, or appliance in water or other liquid.
18. A short power supply cord (35 in / 0.9 m) is provided to reduce the hazards resulting from it being grabbed by children, becoming entangled in, or tripping over a longer cord.
19. To disconnect, select **Cancel**, then remove plug from power source.
20. Unplug from outlet when not in use and before cleaning. Allow to cool before adding or removing parts, and prior to cleaning or storage.
21. Do not operate any appliance with a damaged cord or plug. Do not operate if the appliance malfunctions or has sustained damage of any kind, including damage to the rim or bottom of the inner pot. Contact the Customer Care Team.



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22.  Do not let power cord hang over edge of table or counter or touch hot surfaces.
23. Intended for countertop use only. Keep the appliance on a stable, heat-resistant platform. Do not place on anything that may block the vents on the bottom of the appliance. Do not place on hot stove.
24.  Spilled food can cause serious burns. Keep appliance and cord away from children. Never drape cord over edge of counter, never use outlet below counter, and never use with an extension cord.
25. When cooking meat with skin (e.g. sausage with casing), the skin can swell when heated. Do not pierce the skin as long as it is swollen; this could result in scalding injury.
26. When pressure cooking food with a doughy or thick texture, or a high fat/oil content, contents may splatter when opening the lid. Please follow recipe instructions for pressure release method. Once steam is fully released, gently shake the appliance with extreme caution and then, if necessary, release the steam again before attempting to open the lid. Refer to the "Venting Methods" in the "Getting Started Guide".
27.  Before inserting the inner pot into the appliance, wipe the outer surface of the inner pot and heating element to ensure they are dry and free of food debris. Refer to "Care & Cleaning".
28. Do not attempt to repair, replace, or modify components of the appliance, as this may cause electric shock, fire or injury, and will void the warranty.
29. Do not tamper with any of the safety mechanisms.
30. Do not use appliance in electrical systems other than 120V/60Hz for North America. Do not use with power converters or adapters
31. This appliance is NOT to be used by children or by persons with reduced physical, sensory, or mental capabilities. Close supervision is necessary when any appliance is used near children and these individuals. Children should not play with this appliance.



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# IMPORTANT SAFEGUARDS

- 32. To reduce the risk of pressure leakage, cook only in an authorized Instant Pot inner pot.
- 33. To prevent personal injury and damage to the appliance, only replace the sealing ring with an authorized Instant Pot sealing ring. Refer to Getting Started Guide.
- 34. The use of accessory attachments not recommended by the appliance manufacturer may cause injuries.

## SAVE THESE INSTRUCTIONS.

 **WARNING**

To avoid injury, read and understand instruction manual before using this machine.

 **WARNING**

Electrical shock hazard. Use grounded outlet only. DO NOT remove ground. DO NOT use an adapter. DO NOT use an extension cord. Failure to follow instructions can cause electrical shock and/or death.

**NOTICE**







THE FAILURE TO FOLLOW ANY OF THE IMPORTANT SAFEGUARDS AND THE IMPORTANT INSTRUCTIONS FOR SAFE USE IS A MISUSE OF YOUR APPLIANCE THAT CAN VOID YOUR WARRANTY AND CREATE THE RISK OF SERIOUS INJURY.

## Special Cord Set Instructions

As per UL safety requirements, a short power supply cord (0.6 m to 0.9 m) is provided to reduce the hazards resulting from grabbing, entanglement and tripping.

This appliance has a 3-prong grounding plug. To reduce the risk of electric shock, plug the power cord into a grounded (earthed) electrical outlet that is easily accessible.

## Product Specifications

					
Model: Duo Evo Plus 60	1200W	120V ~ 60 Hz	6 Quart	13.01 lbs \ 5.9 kgs	in: 13.03L x 12.68W x 12.8H cm: 33.1L x 32.2W x 32.5H
Model: Duo Evo Plus 80	1400W	120V ~ 60 Hz	8 Quart	15.83 lb / 7.2 kg	in: 14.37L x 13.9W x 14.2H cm: 36.5L x 35.3W x 36H

 **WARNING**

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Failure to adhere to safety instructions may result in serious injury.

# Care & Cleaning

Unplug your Instant Pot and let it cool before cleaning. Let all surfaces dry thoroughly before use.

Part	Instruction	Cleaning Method
Accessories <ul style="list-style-type: none"><li>Condensation Collector</li></ul>	<ul style="list-style-type: none"><li>Wash after each use</li><li>Never use harsh chemical detergents, powders or scouring pads on accessories</li><li>For dishwasher, place on top rack</li><li>Empty and rinse condensation collector after each use</li></ul>	Dishwasher Safe & Hand Washable
Lid & Parts <ul style="list-style-type: none"><li>Steam Release Valve</li><li>Steam Release Cover</li><li>Quick-Cool Cover</li><li>Anti-Block Shield</li><li>Sealing Rings</li><li>Float Valve</li><li>Float Valve Silicone Cap</li></ul>	<ul style="list-style-type: none"><li>Wash after each use with hot water and mild dish soap and allow to air dry, or place in top rack of dishwasher</li><li>Remove all parts from lid before dishwashing</li><li>With steam release valve and anti-block shield removed, clean interior of steam release pipe to prevent clogging</li><li>To drain water from the lid after dishwashing, grasp the lid handle and hold the lid vertically over a sink, then turn it 360°— such as turning a steering wheel</li><li>After cleaning, store the lid upside down on the cooker base</li><li>Store sealing rings in a well-ventilated area to decrease residual odor of flavorful meals. To eliminate odors, add 1 cup (8 oz / 250 mL) water and 1 cup (8 oz / 250 mL) white vinegar to inner pot, and run Pressure Cook for 5-10 minutes, then Quick Release pressure</li></ul>	
Inner Pot	<ul style="list-style-type: none"><li>More acute hard water staining may require a vinegar dampened sponge and some scrubbing to remove. If there is tough or burned food residue at the bottom, soak in hot water for a few hours for easy cleaning</li><li>Wash after each use</li><li>Ensure all exterior surfaces are dry before placing in cooker base</li></ul>	
Power Cord	<ul style="list-style-type: none"><li>Use a barely-damp cloth to wipe any particles off power cord</li></ul>	Damp Cloth Only
Cooker Base	<ul style="list-style-type: none"><li>Wipe the inside of the outer pot as well as the condensation rim with a barely-damp cloth, and allow to air dry</li><li>Clean cooker base and control panel with a soft, barely-damp cloth or sponge</li></ul>	

⚠ WARNING			
Ensure heating element remains dry at all times.	Do not immerse cooker base in water or attempt to cycle through dishwasher.	Do not submerge power cord at any time.	Do not wet prongs of power cord.

# Troubleshooting

Register your product today at [instantpot.com/support/register](https://instantpot.com/support/register)

Problem	Possible Reason	Solution
Difficulty closing lid	Sealing ring not properly installed	Reposition sealing ring, ensure it is snug behind sealing ring rack.
	Float valve in the popped-up position	Gently press the float valve downward with a long utensil.
	Contents in cooker are still hot	Move quick release switch into "Vent" position, then lower lid onto cooker base slowly, allowing heat to dissipate.
Difficulty opening lid	Pressure inside the cooker	Release pressure according to recipe; only open lid after float valve has dropped down. <b>⚠ WARNING</b> Contents may be under pressure; to avoid scalding injury, do not attempt to force lid open.
	Float valve stuck at the popped-up position due to food debris or residue	Ensure steam is completely released by quick releasing pressure, then press float valve gently with a long utensil. Open lid cautiously and thoroughly clean float valve, surrounding area, and lid before next use.
Inner pot is stuck to lid when cooker is opened	Cooling of inner pot may create suction, causing inner pot to adhere to the lid	To release the vacuum, move quick release switch into "Vent" position.
Steam leaks from side of lid	No sealing ring in lid	Install sealing ring.
	Sealing ring damaged or not properly installed	Replace sealing ring.
	Food debris attached to sealing ring	Remove sealing ring and clean thoroughly.
	Lid not closed properly	Open, then close lid.
	Sealing ring rack is warped or off-centre	Remove sealing ring from lid, check sealing ring rack for bends or warps. Contact Customer Care.
	Inner pot rim may be misshapen	Check for deformation and contact Customer Care.
Float valve does not rise	Food debris on float valve or float valve silicone cap	Remove float valve from lid and clean thoroughly; Refer to "Getting Started Guide" and perform "Initial Test Run" to check for function and record findings. Contact Customer Care.
	Too little liquid in the inner pot	Check for scorching on bottom of inner pot; remove if necessary. Add thin, water-based liquid to inner pot based on size: 6 Qt - 1 1/2 cups   8 Qt - 2 cups
	Float valve silicone cap damaged or missing	Install or replace float valve.
	Float valve obstructed by lid-locking mechanism	Tap float valve with a long utensil. If the float valve does not drop, turn the cooker off. Contact Customer Care.
	No heat in the inner pot	Refer to "Getting Started Guide" and perform "Initial Test Run" to check for function and record findings. Contact Customer Care
	Inner pot base may be damaged	Refer to "Getting Started Guide" and perform "Initial Test Run" to check for function and record findings. Contact Customer Care.

# Troubleshooting

Minor steam leaking/ hissing from steam release valve during cook cycle	Quick release switch not in "Seal" position		Move quick release switch to the "Seal" position.
	Cooker is regulating excess pressure		This is normal; no action required.
Steam gushes from steam release valve when quick release switch is in "Seal" position	Not enough liquid in the inner pot		Add thin, water-based liquid to inner pot based on size: 6 Qt - 1 1/2 cups   8 Qt - 2 cups
	Pressure sensor control failure		Contact Customer Care.
	Steam release valve not seated properly		Move quick release switch to the "Seal" position.
Display remains blank after connecting the power cord	Bad power connection or no power		Inspect power cord for damage. If damage is noticed, contact Customer Care. Check outlet to ensure it is powered.
	Cooker's electrical fuse has blown		Contact Customer Care.
Error code appears on display and cooker beeps continuously	C1 C2 C6 C6H C6L	Faulty sensor	Contact Customer Care.
	C7 or NoPr	Heat element has failed	Contact Customer Care
		Not enough liquid	Add thin, water-based liquid to inner pot based on size: 6 Qt - 1 1/2 cups   8 Qt - 2 cups
		Quick release switch is in the "Vent" position	Move quick release switch to the "Seal" position.
	C8	Wrong inner pot in cooker base.	Insert the correctly sized inner pot with easy-grip handles into the cooker base.
	Lid	Lid is not in the correct position for the selected program	Open and close the lid. Do not use a lid when using <b>Sauté</b> .
	OvHt / Burn / Food burn	High temperature detected at bottom of inner pot; cooker automatically reduces temperature to avoid overheating	Starch deposits at the bottom of the inner pot may have blocked heat dissipation. Turn the cooker off, release pressure according to the recipe and inspect the bottom of the inner pot.
	PrSE	Pressure has accumulated during a non-pressure cooking program	Move quick release switch to the "Vent" position.
Occasional clicking or light cracking sound	The sound of power switching and expanding pressure board when changing temperatures		This is normal; no action needed.
	Bottom of the inner pot is wet		Wipe exterior surfaces of inner pot. Ensure heating element is dry before inserting inner pot into cooker base.

Any other servicing should be performed by an authorized service representative.



# Warranty

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## Limited Warranty

This Limited Warranty is effective for one year from the date of original consumer purchase. Proof of original purchase date and, if requested by an authorized representative of Instant Brands Inc. ("Instant Brands"), return of your appliance, is required to obtain service under this Limited Warranty. Provided that this appliance is operated and maintained in accordance with written instructions attached to or furnished with the appliance, Instant Brands will, in its sole and exclusive discretion, either: (i) repair defects in materials or workmanship; or (ii) replace the appliance. In the event that your appliance is replaced, the Limited Warranty on the replacement appliance will expire 12 months from the date of original consumer purchase.

**This Limited Warranty extends only to the original purchaser and use of the appliance in the United States of America and Canada. This warranty does not cover units that are used outside of the United States of America and Canada.**

Any modification or attempted modification to your appliance may interfere with the safe operation of the appliance and will void this Limited Warranty. This Limited Warranty does not apply in respect of any appliance or any part thereof that has been altered or modified unless such alterations or modifications were expressly authorized by an Instant Brands representative.

## Limitation and Exclusions

The liability of Instant Brands, if any, for any allegedly defective appliance or part shall in no circumstances exceed the purchase price of a comparable replacement appliance.

### **This Limited Warranty does not cover:**

1. Damage resulting from accident, alteration, misuse, abuse, neglect, unreasonable use, use contrary to the operating instructions, normal wear and tear, commercial use, improper assembly, disassembly, failure to provide reasonable and necessary maintenance, fire, flood, acts of God or repair by anyone unless directed by an Instant Brands Representative;
2. Repairs where your appliance is used for other than normal, personal use or when it is used in a manner that is contrary to published user or operator instructions; or
3. Use of unauthorized parts and accessories, or repairs to parts and systems resulting from unauthorized repairs or modifications made to this appliance.

The cost of repair or replacement under these excluded circumstances shall be borne by you.

# Warranty

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## Disclaimer of Implied Warranties

EXCEPT AS EXPRESSLY PROVIDED HEREIN AND TO THE EXTENT PERMITTED BY LAW, INSTANT BRANDS MAKES NO WARRANTIES, CONDITIONS OR REPRESENTATIONS, EXPRESS OR IMPLIED, BY STATUTE, USAGE, CUSTOM OF TRADE OR OTHERWISE WITH RESPECT TO THE APPLIANCES OR PARTS COVERED BY THIS WARRANTY, INCLUDING BUT NOT LIMITED TO, WARRANTIES, CONDITIONS, OR REPRESENTATIONS OF WORKMANSHIP, MERCHANTABILITY, MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE OR DURABILITY.

Some states or provinces do not allow for the exclusion of implied warranties of merchantability or fitness, so this limitation may not apply to you. In these states and provinces, you have only the implied warranties that are expressly required to be provided in accordance with applicable law.

## Limitation of Remedies;

### Exclusion of Incidental and Consequential Damage

YOUR SOLE AND EXCLUSIVE REMEDY UNDER THIS LIMITED WARRANTY SHALL BE APPLIANCE REPAIR OR REPLACEMENT AS PROVIDED HEREIN. INSTANT BRANDS SHALL NOT BE LIABLE FOR INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES ARISING OUT OF OR IN CONNECTION WITH THE USE OR PERFORMANCE OF THE APPLIANCE OR DAMAGES WITH RESPECT TO ANY ECONOMIC LOSS, PERSONAL INJURY, LOSS OF PROPERTY, LOSS OF REVENUES OR PROFITS, LOSS OF ENJOYMENT OR USE, COSTS OF REMOVAL, INSTALLATION OR OTHER INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY NATURE OR KIND.

## Warranty Registration

Please visit [www.instantpot.com/support/register](http://www.instantpot.com/support/register) to register your new Instant Brands™ appliance and validate your warranty within thirty (30) days of purchase. You will be asked to provide the store name, date of purchase, model number (found on the back of your appliance) and serial number (found on the bottom of your appliance) along with your name and email address. The registration will enable us to keep you up to date with product developments, recipes and contact you in the unlikely event of a product safety notification. By registering, you acknowledge that you have read and understand the instructions for use, and warnings set forth in the accompanying instructions.

## Warranty Service

**To obtain service under this warranty, please contact our Customer Service Department by phone at 1-800-828-7280 or by email to [support@instantpot.com](mailto:support@instantpot.com). You can also create a support ticket online at [www.instantpot.com/support](http://www.instantpot.com/support). If we are unable to resolve the problem, you may be asked to send your appliance to the Service Department for quality inspection.** Instant Brands is not responsible for shipping costs related to warranty service, save and except for shipping costs associated with the return of your appliance from Canada or within the 48 contiguous states and the District of Columbia of the United States of America, as provided herein. When returning your appliance, please include your name, mailing address, email address, phone number, and proof of the original purchase date as well as a description of the problem you are encountering with the appliance.



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