

# Cuisinart soho™



## Single-Serve Coffeemaker Instruction Booklet

**SS-7 Series**

For your safety and continued enjoyment of this product,  
always read the instruction book carefully before using.

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# IMPORTANT SAFEGUARDS

When using electrical appliances, basic safety precautions should always be taken to reduce the risk of fire, electric shock, and/or injury to persons, including the following:

1. **READ ALL INSTRUCTIONS.**
2. Do not touch hot surfaces. Use handles and knobs.
3. To protect against fire, electric shock, and injury to persons, do not place cord, plug, or base unit in water or other liquids.
4. Close supervision is necessary when any appliance is used by or near children or individuals with certain disabilities.
5. Always unplug from outlet when not in use and before cleaning. Allow to cool before putting on or taking off parts and before cleaning the appliance.
6. Do not operate any appliance with a damaged cord or plug, or after the appliance malfunctions or has been dropped or damaged in any manner. Return appliance to the nearest Cuisinart Repair Center for examination, repair, or electrical or mechanical adjustment.
7. The use of accessory attachments not recommended by Cuisinart may cause injuries, fire, electric shock, or other injury to persons.
8. Do not use outdoors.
9. Do not let cord hang over edge of table or counter, or touch hot surfaces.
10. Do not place on or near a hot gas or electric burner, or in a heated oven.
11. Always fill water reservoir first, then plug cord into the wall outlet. To disconnect, turn control to Off, then remove plug from wall outlet.
12. Scalding may occur if the water filter compartment cover is removed during the brewing cycle.
13. Do not use appliance for other than its intended use.
14. Do not lift handle to open the lid of the brewer while brewing is in progress.
15. Do not overfill the water reservoir with water. Use **only water** in this appliance! Do not put any other liquids or foods in the water reservoir except as instructed in the cleaning instructions in this guide.
16. Do not clean drip tray with cleansers, steel wool pads, or other abrasive materials.
17. **WARNING: To reduce the risk of fire or electric shock, do not remove the base panel. No user-serviceable parts are inside. Repair should be done only by authorized personnel.**
18. Do not operate your appliance in an appliance garage or under a wall cabinet. When storing in an appliance garage, always unplug the unit from the electrical outlet. Not doing so could create a risk of fire, especially if the appliance touches the walls of the garage or the door touches the unit as it closes.

## SAVE THESE INSTRUCTIONS FOR HOUSEHOLD USE ONLY

## **WARNING: RISK OF FIRE OR ELECTRIC SHOCK**



The lightning flash with arrowhead symbol within an equilateral triangle is intended to alert the user to the presence of uninsulated, dangerous voltage within the product's enclosure that may be of sufficient magnitude to constitute a risk of fire or electric shock to persons.



The exclamation point within an equilateral triangle is intended to alert the user to the presence of important operating and maintenance (servicing) instructions in the literature accompanying the appliance.

## **SPECIAL CORD SET INSTRUCTIONS**

A short power-supply cord is provided to reduce the risks resulting from becoming entangled in or tripping over a longer cord.

Longer extension cords are available and may be used if care is exercised in their use.

If a longer extension cord is used, the marked electrical rating of the extension cord must be at least as great as the electrical rating of the appliance, and the longer cord should be arranged so that it will not drape over the countertop or tabletop where it can be pulled on by children or tripped over.

## **NOTICE**

This appliance has a polarized plug (one blade is wider than the other). To reduce the risk of electric shock, this plug will fit into a polarized outlet only one way. If the plug does not fit fully into the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. Do not modify the plug in any way.

|   |   |  |
|---|---|--|
|   | <b>WARNING</b><br>RISK OF FIRE OR ELECTRIC SHOCK<br>DO NOT OPEN |  |
| <p><b>WARNING: TO REDUCE THE RISK OF FIRE OR ELECTRIC SHOCK,</b></p> <p><b>DO NOT REMOVE COVER (OR BACK).</b></p> <p><b>NO USER-SERVICEABLE PARTS INSIDE.</b></p> <p><b>REPAIR SHOULD BE DONE BY AUTHORIZED SERVICE PERSONNEL ONLY.</b></p> |   |  |

# CONTENTS

Important Safeguards. . . . .2

Important Unpacking Instructions. . . . .4

The Quest for the Perfect Cup of Coffee. . . . .4

Features and Benefits . . . . .5

Setting Up Your Brewer . . . . .6

Brewing . . . . .6

Cleaning and Maintenance. . . . .7

    Cleaning External Parts . . . . .7

    Cleaning the Capsule Holder. . . . .7

    Cleaning the Piercing Needle. . . . .8

    Cleaning the Water Reservoir . . . . .8

    Descaling Your Brewer. . . . .8

Troubleshooting . . . . .9

Warranty . . . . .10

## IMPORTANT UNPACKING INSTRUCTIONS

1. Place the box on a large, sturdy, flat surface.
2. Remove the instruction booklet and any other literature.
3. Turn the box so that the back side of the brewer is down and slide the brewer from the box.
4. After removing the brewer, place the box out of the way and take the side pulp-molded inserts away.
5. Remove the polybag covering the brewer.

We suggest you save all packing materials in the event that future shipping of the machine is needed. Keep all plastic bags away from children.

## THE QUEST FOR THE PERFECT CUP OF COFFEE

### Element 1: Water

Coffee is 98% water. The quality of that water is as important as the quality of your coffee. If water doesn't taste good from the tap, it won't taste good in your coffee.

### Element 2: Coffee

The flavor of your beverage comes from the coffee, tea, cocoa — or whatever you're brewing. To achieve the best taste, always use the best ingredients. Select fresh, high-quality beans or ground coffee, and only the best single-serve capsules.

### Element 3: Grind

The grind of coffee or the refinement of tea leaves is critical for proper flavor extraction. Pre-ground ingredients in top-quality single-serve capsules ensure excellent, flavorful results. When using pre-ground coffee to brew using the HomeBarista® Reusable Filter Cup, the grind is just as critical. If it's too fine, over-extraction will result in bitterness and may clog the filter. If too coarse, maximum flavor is not extracted. We recommend a medium-fine grind.

### Element 4: Proportion

No matter which cup size you choose, the Cuisinart Soho™ Single-Serve Coffeemaker, working in conjunction with a single-serve capsule, will always produce the perfect cup every time. When grinding your own coffee and using it in a reusable coffee capsule (not included), remember to add the amount of ground coffee that corresponds to the number of ounces being brewed.

## FEATURES AND BENEFITS

### 1. Brewer Handle

### 2. Brew Head/Brewing Chamber

holds Removable Capsule holder or reusable coffee capsule (not included).

### 3. BREW/CANCEL Button

with LED Indicator

### 4. Removable Capsule Holder

### 5. Removable Drip Tray Plate

### 6. Drip Tray

Two-position drip tray to accommodate different-sized mugs. Removes from base to accommodate standard-sized travel mug, up to 20-oz.

### 7. Drip Tray Base

### 8. Reservoir Lid

### 9. Water Reservoir

### 10. Water Reservoir Markings

Use to fill reservoir based on desired cup size or brew strength.

### 11. Power Cord with Integrated Storage

(not shown)

### 12. Ready Tone (not shown)

Signals the end of the brew cycle with five beeps.

### 13. Automatic Shutoff (not shown)

As a safety feature, your brewer will automatically shut off when it is idle for longer than 30 minutes. Press the BREW/CANCEL button to restart.



# SETTING UP YOUR BREWER

## Initial Cleaning

Perform an initial cleaning before making your first beverage. Follow these instructions, without inserting a capsule.

1. Remove water reservoir lid from the unit.
2. Fill the reservoir with 12 oz. of water.



3. Plug the power cord into an independent outlet.
4. Open and close the brew head. Do not add a capsule.
5. Place mug on the drip tray.

6. Press the BREW/CANCEL button. The LED indicator will start breathing and hot water will dispense into the cup.



7. The one-time cleaning process is complete. Discard hot water. Your brewer is ready to use.

## BREWING

1. Remove water reservoir lid.
2. Add water to the reservoir. Use the water level markings to fill to the desired amount or strength you want to brew. Replace lid.



3. Plug cord into an electrical outlet. The BREW/CANCEL LED indicator will flash.
4. Place mug on the drip tray.

**Note:** Adjust positioning of the mug depending on size and the selected brew amount. Two-position drip tray can be moved up to accommodate shorter mugs, and the drip tray can be removed to accommodate most travel mugs.



5. Select a capsule.

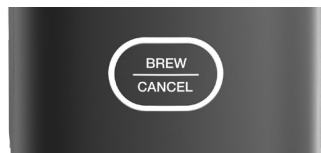
**Note:** Do not remove the foil lid or puncture the capsule.

6. Open the brew head and place a capsule in the brewing chamber. Make sure to press the capsule down completely in place.

**Caution:** There are two sharp needles in the brewing chamber that puncture the capsule, one above and one below. To avoid risk of injury, do not put your fingers in the capsule brewing chamber.



7. Close the brew head. Once the brew head is closed, the BREW/CANCEL LED indicator will remain solid, indicating the unit is ready.
8. Press the BREW/CANCEL button to begin brewing. The beverage will start to dispense momentarily. The BREW/CANCEL LED indicator will breathe slowly during the brewing cycle.



**Note:** To cancel brewing, simply press the BREW/CANCEL button and the brewing process will stop.

**Caution:** There is very hot water in the capsule chamber during the brewing process. To avoid risk of injury, do not lift the handle or open the capsule chamber during the brewing process.



9. Once the beverage is fully dispensed, all lights will go off. Lift the brewer handle, then remove and dispose of the used capsule. Close the brew head.

**Caution:** Capsule will be hot.

10. Enjoy your cup of coffee! Your brewer is ready to use again.



**To avoid risk of injury, do not put your fingers in the capsule brewing chamber.**

1. The capsule holder is top-shelf dishwasher safe (use a low-temperature cycle). To remove, lift the handle to open the brewing chamber. Grasp the top of the capsule holder and pull up.

### 2. Cleaning the funnel

To remove the funnel from the capsule holder, grip the funnel with your left hand, twist the bottom away from you slightly, and pull away from the capsule holder to remove. The funnel is top-rack dishwasher safe.

**Note:** The funnel may be tight the first few times you remove it; this is normal and will loosen with continued use.



### 3. Cleaning the exit needle

The exit needle is located on the inside bottom of the capsule holder assembly. Should a clog arise because of coffee grounds, it can be cleared using a paper clip or similar tool. Remove the capsule holder from the unit, then remove the funnel from the capsule holder and insert the paper clip into the exit needle to loosen the clog and push it out.



Replace the funnel onto the capsule holder by lining up the tabs in the funnel with the notches on the capsule holder, and then twist toward you until the funnel locks into place. After cleaning, replace the capsule holder, being sure to align the arrow on the

## CLEANING AND MAINTENANCE

### Cleaning External Parts

We recommend regular cleaning of the coffeemaker's external components.

1. Never immerse the coffeemaker in water or other liquids. The housing and other external components may be cleaned with a soapy, damp, nonabrasive cloth.
2. To remove the drip tray, simply lift it toward you, keeping it level at all times in order to prevent spills. The drip tray and drip-tray plate are dishwasher safe. Do not clean the drip tray with cleansers, steel wool pads, or other abrasive materials.

## CLEANING THE CAPSULE HOLDER

**Caution:** There are sharp needles that puncture the capsule above and below.

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capsule holder rim with the arrow on the brewing chamber.

#### 4. **Cleaning the piercing needle**

The piercing needle is located on the inside of the brewing chamber. Should a clog arise because of coffee grounds, it can be using a paper clip or similar tool. Insert the paper clip to loosen the clog and push it out.



## **CLEANING THE WATER RESERVOIR**

It is normal over time for discoloration, spotting, or staining to appear in the water reservoir. Results will vary depending on the mineral content of the water used, but will not affect the operation of the brewer. However, be sure to clean the water reservoir regularly to minimize buildup.

Clean inside the water reservoir with a damp, lint-free cloth as necessary.

## **MAINTENANCE**

Any other servicing should be performed by an authorized service representative.

## **DESCALING YOUR BREWER**

Mineral content in water varies from place to place. Depending on the mineral content of the water in your area, calcium deposits or scale may build up in your brewer. Though scale is nontoxic, it can hinder brewer performance. Descaling your brewer will help maintain the heating element and other parts that come in contact with water.

For optimal performance, descale your brewer every 3 to 6 months. It is possible for calcium deposits to build up faster, making it necessary to descale more often. When the BREW/CANCEL LED indicator flashes quickly 3 times upon turning the unit on, this indicates the need to descale.

### **To begin, you will need the following:**

- 24 ounces of distilled white vinegar
- 12-ounce ceramic mug (do not use paper cup)
- Access to a sink

### **Step 1: First Vinegar Rinse**

- Fill water reservoir with 12 ounces of undiluted white vinegar.
- Place the ceramic mug on the drip tray.
- Lift the brewer handle, but do not add a coffee capsule.
- Close the brew head, and press and hold BREW/CANCEL for 5 seconds to start the cleaning cycle.
- During the cleaning cycle, the LED indicator will flash until the cycle is complete.
- Once the vinegar is dispensed, discard it into sink.

### **Step 2: Second Vinegar Rinse**

- Repeat step 1.

### **Step 3: Fresh Water Rinse**

- Repeat step 1 three times using fresh water in place of vinegar.
- This will clean the brewer plumbing and remove any residual vinegar taste. The brewer is now ready for normal use.



## TROUBLESHOOTING

| Problem  | Solution   |
|--|--|
| <b>Brewer does not have power.</b>   | Plug brewer into an independent outlet.  |
|  | Make sure the brewer is securely plugged in.   |
|  | Plug into a different outlet.  |
|  | Reset your home's circuit breaker.   |
|  | Confirm the power has been turned on and the BREW/CANCEL indicator is flashing.  |
| <b>Brewer will not brew.</b>   | Turn off and unplug the brewer for 30 seconds or more. When you plug the brewer back in, be sure to open and close the brew head to reset the brew cycle.  |
|  | If the BREW/CANCEL LED indicator is flashing after a pod has been inserted and the brew head is closed, check to make sure the water reservoir is properly filled. If not, add at least 12 oz. of water. If the BREW/CANCEL indicator is flashing even after adding at least 12 oz. of water to the water reservoir, contact Consumer Service at 1-800-726-0190. |
|  | The piercing needle and/or exit needle may be clogged (see page 7-8).  |
|  | Make sure brew head is fully closed.   |
| <b>Chlorine or mineral taste in coffee.</b>  | Consider using bottled water or filtered water.  |
| <b>Brewer doesn't brew a full cup.</b>   | Turn off and unplug the brewer for 30 seconds or more. When you plug the brewer back in, be sure to turn the power back on.  |
|  | The piercing needle and/or exit needle may be clogged (see pages 7-8).   |
|  | Clean the brewing chamber (refer to Cleaning and Maintenance, pages 7-8).  |
|  | Descale the brewer (refer to page 8). If you have repeated the descaling procedure two times and it is still brewing only a partial cup, contact Consumer Service at 1-800-726-0190.   |
| <b>Coffee is too weak or watery.</b>   | Consider brewing a smaller cup size or try an Extra Bold capsule. It has 30% more ground coffee in each portion pack.  |
| <b>BREW/CANCEL LED indicator flashes quickly 3 times upon turning the unit on.</b> | It is time to descale the brewer (see page 8). Once the descaling procedure has been completed, this alert will go away until the next time the brewer must be descaled.   |
| <b>BREW/CANCEL indicator is flashing.</b>  | Make sure water has been added to the reservoir. Open and close the brew head after a pod has been added. The BREW/CANCEL LED indicator will remain solid, indicating the unit is ready to brew.   |
|  | Make sure the brew head has been opened since the last brew cycle ran. If it has not, open brew head, discard old pod, insert new pod into the chamber, and close. BREW/CANCEL LED indicator will remain solid, and the brew cycle is ready to be activated.   |

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## LIMITED THREE-YEAR WARRANTY

This warranty is available only to U.S. consumers who purchase products directly from Cuisinart or an authorized Cuisinart® reseller. You are a consumer if you own a Cuisinart Soho™ Single-Serve Coffeemaker that was purchased at retail for personal, family, or household use. Except as otherwise required under applicable law, this warranty is not available to retailers or other commercial purchasers or owners or consumers who purchase from unauthorized Cuisinart® resellers. We warrant that your Cuisinart Soho™ Single-Serve Coffeemaker will be free of defects in materials and workmanship under normal home use for 3 years from the date of original purchase.

We recommend that you visit our website, <https://cuisinart.registria.com>, for a fast, efficient way to complete your product registration. However, product registration does not eliminate the need for the consumer to maintain the original proof of purchase in order to obtain the warranty benefits. In the event that you do not have proof of purchase date, the purchase date for purposes of this warranty will be the date of manufacture.

### CALIFORNIA RESIDENTS ONLY

California law provides that for In-Warranty Service, California residents have the option of returning a nonconforming product (A) to the store where it was purchased or (B) to another retail store that sells Cuisinart products of the same type. The retail store shall then, according to its preference, either repair the product, refer the consumer to an independent repair facility, replace the product, or refund the purchase price less the amount directly attributable to the consumer's prior usage of the product. If either of the above two options does not result in the appropriate relief to the consumer, the consumer may then take the product to an independent repair facility, if service or repair can be economically accomplished. Cuisinart and not the consumer will be responsible for the reasonable cost of such service, repair, replacement, or refund for nonconforming products under warranty. California residents may also, according to their preference, return nonconforming products directly to Cuisinart for repair or, if necessary, replacement by calling

our Consumer Service Center toll-free at **1-800-726-0190**. Cuisinart will be responsible for the cost of the repair, replacement, and shipping and handling for such nonconforming products under warranty.

### HASSLE-FREE REPLACEMENT WARRANTY

Your ultimate satisfaction in Cuisinart products is our goal, so if your your Cuisinart Soho™ Single-Serve Coffeemaker should fail within the generous warranty period, we will repair it or, if necessary, replace it at no cost to you. To obtain a return shipping label, email us at <https://www.cuisinart.com/customer-care/product-assistance/product-inquiry>. Or call our customer service department toll-free at **1-800-726-0190** to speak with a representative.

Your Cuisinart Soho™ Single-Serve Coffeemaker has been manufactured to the strictest specifications and has been designed for use only in 120 volt outlets and only with authorized accessories and replacement parts. This warranty expressly excludes any defects or damages caused by attempted use of this unit with a converter, as well as use with accessories, replacement parts, or repair service other than those authorized by Cuisinart. This warranty does not cover any damage caused by accident, misuse, shipment, or other than ordinary household use. This warranty excludes all incidental or consequential damages. Some states do not allow the exclusion or limitation of these damages, so these exclusions may not apply to you. You may also have other rights, which vary from state to state.

**Important:** If the nonconforming product is to be serviced by someone other than Cuisinart's Authorized Service Center, please remind the servicer to call our Consumer Service Center at 1-800-726-0190 to ensure that the problem is properly diagnosed, that the product is serviced with the correct parts, and that the product is still under warranty.



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