#8212S
Concierge Automatic Coffee Machine
UPC# 786818-500030

Instruction Manual

ESPRESSIONE NA/Electra-Craft, Inc. 41 Woodbine Street Bergenfield, NJ USA 07621-3513
info@electra-craft.com
IMPORTANT INFORMATION
For safety purpose you should read the instructions carefully before using the appliance for the first time. Save the instructions for future reference.
The appliance is designed for domestic use and should be operated in accordance with these instructions for use.
Always handle with care and warn other users the potential danger.
DANGER: Misuse of the appliance can cause injury!

DO’s
1. Check the mains voltage stated on the rating plate corresponds to the local electricity supply.
2. Unwind and straighten the power cord before using the appliance.
3. Place the appliance on a firm and steady surface.
4. The appliance must be used and rested on a stable surface.
5. Disconnect the appliance from mains supply outlet under the following conditions:
   - Before the water tank is filled with water
   - Before removing any parts from the appliance or refit any parts on the appliance.
   - Before cleaning or maintenance
   - When the appliance is not working correctly
   - After using the appliance
6. Empty the water tank, when the appliance unused for long period
7. Allow to cool before putting on or taking off parts, and before cleaning the appliance.
8. Always use cold water to make coffee. Warm water or other liquids could cause damage to the coffee maker.
9. If the power cord is damaged, it must be replaced by the manufacturer or its service agent or similarly qualified person in order to avoid any hazard.
10. Use the grinder for grinding coffee bean only.
11. Children shall not be playing with the appliance.
12. Always disconnect the appliance from the supply if it is left unattended and before assembling, disassembling or cleaning.
13. Appliance can be used by persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction by a person concerning use of the appliance in a safe way and understand the hazards involved.
14. This appliance shall not be used by children. Keep the appliance and its cord out of reach of children.
15. This appliance is designed for household use only.

DO NOT’s
1. Do not allow children to touch the appliance or the power cord during the operation
2. Do not use an extension power cord set unless competent authority has approved it.
3. Do not leave the appliance unattended, when it is connected to main supply.
4. Do not use appliance in outdoor environment.
5. Do not use appliance for other than intended use.
6. Do not let cord hang over the edge of table or counter or touch hot surface.
7. Do not use or place the appliance on a wet or hot surface.
8. Do not use the appliance if the drip tray is improperly placed in position.
9. Do not immerse the appliance in water or any liquids.
10. Do not use the appliance when any parts of the appliance are damaged.
11. Do not use the appliance when it is not working properly.
12. Do not unplug the appliance by pulling the power cord.
13. Do not place the cord on a sharp edge of an item.
14. Do not attempt to open the main body or dismantle any parts from the appliance, there is no serviceable part inside.
15. The appliances normally cleaned after use and not intended to be immersed in water for cleaning and the appliance must not be immersed
16. The use of accessories not included in the box is not recommended. It might be dangerous and should be avoided.
17. Do not place the appliance on or near hot gas or electric burner, or in heated oven.
18. Do not operate the hot water function continuously for more than one tank of water.
A. GET TO KNOW YOUR AUTOMATIC COFFEE MACHINE

I. GENERAL DESCRIPTION

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
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</thead>
<tbody>
<tr>
<td>1.</td>
<td>External Drip Tray</td>
</tr>
<tr>
<td>2.</td>
<td>Internal Drip Tray</td>
</tr>
<tr>
<td>3.</td>
<td>Coffee Grounds Container</td>
</tr>
<tr>
<td>4.</td>
<td>Metal tube</td>
</tr>
<tr>
<td>5.</td>
<td>Nozzle cover</td>
</tr>
<tr>
<td>6.</td>
<td>Steam Nozzle</td>
</tr>
<tr>
<td>7.</td>
<td>Steam indicator light</td>
</tr>
<tr>
<td>8.</td>
<td>Adjustable coffee spout</td>
</tr>
<tr>
<td>9.</td>
<td>Control Panel</td>
</tr>
<tr>
<td>10.</td>
<td>Coffee Bean Container</td>
</tr>
<tr>
<td>11.</td>
<td>Coffee Beans Container Cover</td>
</tr>
<tr>
<td>12.</td>
<td>Water Tank</td>
</tr>
<tr>
<td>13.</td>
<td>Power cord</td>
</tr>
<tr>
<td>14.</td>
<td>Service Door</td>
</tr>
<tr>
<td>15.</td>
<td>Brewer</td>
</tr>
<tr>
<td>16.</td>
<td>Cleanliness brush</td>
</tr>
</tbody>
</table>
## II. CONTROL PANEL

<table>
<thead>
<tr>
<th>Icon</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="image1.png" alt="Icon" /></td>
<td>Flashing: Low water level/ Water tank missing</td>
</tr>
<tr>
<td><img src="image2.png" alt="Icon" /></td>
<td>Bean container empty</td>
</tr>
</tbody>
</table>
| ![Icon](image3.png) | Solid light: coffee grounds container is full  
Flash: Internal Drip Tray/coffee grounds container is missing |
| ![Icon](image4.png) | Solid light: Brewer is missing/ installed improperly  
Flash: Service door is opened / installed improperly |
| ![Icon](image5.png) | Solid light: Requires to do descaling  
Flash: Descaling is under process |
| ![Icon](image6.png) | Empty System Function is running |
| ![Icon](image7.png) | Power ON/OFF Button |
| ![Icon](image8.png) | Steam button |
| ![Icon](image9.png) | Hot Water Button |
| ![Icon](image10.png) | Strong Espresso Button |
| ![Icon](image11.png) | Mild Espresso Button |
### III. ACCESSORY

In the box, three packs of cleaning agents are included for the process of self-cleaning.

### B. MACHINE INSTALLATION

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>Remove any protective films, stickers and any other packing material on the appliance.</td>
</tr>
<tr>
<td>2.</td>
<td>Choose a safe and stable surface with an easily reachable power supply and allow minimum distance from the sides of the machines.</td>
</tr>
<tr>
<td>3.</td>
<td>Insert the external drip tray. Make sure it is inserted correctly.</td>
</tr>
<tr>
<td>4.</td>
<td>Fill the water tank with water (see “FILLING THE WATER TANK”).</td>
</tr>
<tr>
<td>5.</td>
<td>Fill the bean box with coffee bean (SEE “FILLING THE COFFEE BEAN CONTAINER”).</td>
</tr>
</tbody>
</table>
6. Unwind and straighten the power cord and insert the plug into the socket located on the back of the machine. Insert the other end of the power cord into a wall socket with suitable power voltage.

C. Daily Operation
I. MAKING YOUR COFFEE
1. Switch on the appliance by pressing the power on/off button.
2. The control panel will flash, when it becomes solid then the appliance is in standby condition.
3. Place a cup under the coffee spout and adjust the height of the spout the fit the cup. Depending on the size of the cup (too tall or too wide) you can remove the drip tray or adjust the position of the drip tray as below:

![Image of coffee maker]

4. Depending on the taste of coffee you would like to have, press strong espresso button or mild espresso button.
5. The espresso button being pressed will light on and the illumination will lights up indicates that the appliance is preparing the cup of coffee.
6. When the appliance is back to standby condition, the coffee is ready to serve.

Note: Press the hot water button (see page 9 section IV) to clean inside of the coffee maker before first use.
II. FILLING THE WATER TANK

When [image] is flashing, the water tank is in low water level and requires filling the water tank.
1. Lift the water tank by using the lid as the handle

![Diagram of water tank being lifted]

2. Rinse the water tank with fresh water and then fill the tank to the Max level and place it back into the machine. Make sure it is fully inserted.

![Diagram of water tank being filled]

Note: To prevent overflow of water from the water tank, do not add water directly into the appliance with another container

![Diagram showing not to add water directly]

IMPORTANT: Never fill the water tank with warm, hot, sparkling water or any other liquid which might damage the water tank and the machine
III. FILLING THE BEAN CONTAINER

When [coffee bean] is flashing, the appliance needs to be filled with coffee bean:
1. Remove the bean container lid
2. Slowly pour in the coffee beans.
3. Install back the container lid.

**IMPORTANT:** Fill the coffee bean container with coffee beans only. Grounded coffee, instant coffee, caramelized coffee and any other objects may damage the machine

IV. Preparing Frothy Milk for Coffee

As the temperature of steam is higher than the temperature of espresso, so espresso should be prepared before making frothy milk; otherwise the espresso might be burnt.
1. Prepare the espresso coffee with larger cup.
2. Turn the steam nozzle toward to the Drip tray.
3. Press the steam button. Steam indicator light will flash. Then the appliance is heating up and draining the residual water into the Drip Tray or another container.
4. After the steam indicator light stop flashing and stay on, place a container with milk under the steam nozzle and immerse the steam nozzle about 2 inches deep into the container.
5. Press the steam button again.
6. Swivel the container while the hot steam comes out.
7. When the milk is hot enough with froth appeared. Then press again the steam button to stop the steam.
8. Use a wet towel to clean the nozzle cover and metal tube. (Refer to “DAILY CLEANING OF THE APPLIANCE”)
9. Pour the hot frothy milk into the espresso.
10. Now you can enjoy your coffee.

V. HOT WATER

The appliance can dispense hot water by simply pressing the hot water button. The hot water button and the illumination will lights up indicates that the appliance is heating up the water. When the hot water button and the illumination turn off, the water is ready to serve.

VI. DAILY CLEANING OF THE APPLIANCE

Timely cleaning and maintenance of the appliance is very important in prolonging the life of the appliance.
<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>Remove the external drip tray.</td>
</tr>
<tr>
<td>2.</td>
<td>Empty the water inside the drip tray in the sink and wash it with fresh water. Dry it afterwards.</td>
</tr>
<tr>
<td>3.</td>
<td>Slides open the internal drip tray and the coffee grounds container.</td>
</tr>
<tr>
<td>4.</td>
<td>Empty the coffee grounds container and wash it with fresh water. Dry it afterwards.</td>
</tr>
<tr>
<td>Note:</td>
<td>When 🗑️ lights up, the coffee grounds container needs to be empty.</td>
</tr>
<tr>
<td>5.</td>
<td>Pull down the service door.</td>
</tr>
</tbody>
</table>
6. Remove the service door.

7. Press the release knob.

8. Remove the brewer.

9. Wash the brewer with fresh water. Dry the brewer afterwards.

10. Insert back the brewer to its original position and install back the service door its original position.

Note: When △ lights up solid, it indicates that the brewer is missing / installed improperly. When △ is flashing, it indicates that the service door is missing/installed improperly.
<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>11.</td>
<td>Place the coffee grounds container on the internal drip tray and insert back into its original position.</td>
</tr>
<tr>
<td><img src="image1.png" alt="Diagram" /></td>
<td>Note: When 💲 is flashing, the coffee grounds container is missing.</td>
</tr>
<tr>
<td>12.</td>
<td>Place the external drip tray at its original position.</td>
</tr>
<tr>
<td><img src="image2.png" alt="Diagram" /></td>
<td>13. Unlock the nozzle cover by turning it to the left. Then pull it downward to remove.</td>
</tr>
<tr>
<td>14.</td>
<td>Pull the metal tube downward to disassemble the nozzle cover and metal tube.</td>
</tr>
</tbody>
</table>
15. Wash the nozzle cover and metal tube with fresh water.

16. Assembly the metal tube back to the nozzle cover.
Then push upward to place the nozzle cover back.
And turn it to right to lock it.

VII. Turning Off the machine
Switch off the appliance by pressing the power on/off button.
Unit will go thru cleaning cycle and drain water - place empty cup under nozzle.

VIII. Auto-Shut off
The Appliance is equipped with auto-shut off. Depending on the mode you have selected the appliance will have different auto-shut off timing (SEE “D. Further Setting - III Mode Selection”).
Unit will go thru cleaning cycle and drain water - place empty cup under nozzle.

D. FURTHER SETTING
I. ADJUSTING THE VOLUME OF YOUR COFFEE/HOT WATER
You can memorize your desired volume of coffee for both strong espresso and mild espresso and also the hot water from 0.85 oz to 8.5 oz.
1. When making your coffee (either strong espresso or mild espresso) or dispensing hot water, press and hold the button you selected. The appliance will continue to make the cup of coffee.
2. When the volume of coffee meets your desired volume, release the button. Two beep sounds will be heard indicates that the volume of coffee is being memorized.

II. GRINDING ADJUSTMENT
You can adjust the grinder to suit the roast of your coffee by turning adjuster knob in the bean container:
1. When the grinder is grinding the coffee bean when it is making the coffee, you can turn the adjust knob to do the adjustment (CAUTION: Never do the grinding adjustment when the grinder is not operating. It may damage the grinder.)
2. The dots on the adjuster knob indicate the fineness of the grind, the smaller the dot, the finer the grind
III. MODE SELECTION
The machine has two different setting: default setting, ECO mode and speed mode. In ECO mode, the appliance helps to save more energy. In speed mode, the user can make their coffee faster than in default setting.

<table>
<thead>
<tr>
<th></th>
<th>ECO Mode</th>
<th>Speed Mode</th>
<th>Default Setting</th>
</tr>
</thead>
<tbody>
<tr>
<td>Illumination Light</td>
<td>No</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>Pre-brewing</td>
<td>Yes</td>
<td>No</td>
<td>Yes</td>
</tr>
<tr>
<td>Auto shut off time</td>
<td>10mins</td>
<td>30mins</td>
<td>20mins</td>
</tr>
<tr>
<td>Cup Volume memory</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
</tr>
</tbody>
</table>

*Note: The pre-brewing function moistens the grounded beans in the brewer with a small amount of water before full extraction. This expands the coffee grounds to build up a greater pressure in the brewer which help extraction of all the oils and full flavor from the grounded beans.

1. When the machine is in standby condition, press and holds the for 5 seconds.
2. The will then be flashing and the following button will have the following indications for different settings:

<table>
<thead>
<tr>
<th></th>
<th>Hot water button</th>
<th>Strong espresso button</th>
<th>Mild espresso button</th>
</tr>
</thead>
<tbody>
<tr>
<td>In ECO Mode</td>
<td>Lights ON</td>
<td>Flashing</td>
<td>Flashing</td>
</tr>
<tr>
<td>In Speed Mode</td>
<td>Flashing</td>
<td>Lights ON</td>
<td>Flashing</td>
</tr>
<tr>
<td>In Default Setting</td>
<td>Flashing</td>
<td>Flashing</td>
<td>Lights On</td>
</tr>
</tbody>
</table>

4. Press the hot water button for ECO mode, strong espresso button for speed mode and mild espresso button for default setting. Two Beep sound will be heard indicates that the mode is being selected. (Note: If you are pressing the relative lights on button for each mode, the machine will not response).

5. If you would like to remain the setting unchanged, press again or wait for 5 seconds for the machine to return to the standby condition.

E. CLEANING & MAINTENANCE

1. SELF-CLEANING

When is flashing, it indicates that the appliance needs to undergo self-cleaning. The appliance will remain in the best condition if this function is performed at least once a month or more regularly depending on the hardness of water used. It is also suggested that to

1. Fully fill the water tank.
2. Adding one pack of cleaning agent included in the box to the water tank.
   IMPORTANT: Do not use vinegar or other cleaning agent to do self-cleaning of this appliance. The cleaning agent might damage the appliance.
3. Plug in the appliance.
4. Place a sufficient large container under the coffee spout.
5. In standby condition, press and hold \( \text{on} \) and strong espresso button \( \text{espresso} \) for 5 seconds. A beep sound will be heard with \( \text{flashing} \) and strong espresso button \( \text{espresso} \) will be flashing.

6. Press strong espresso button \( \text{espresso} \) to confirm undergoing the self-cleaning process. To resume back to the standby condition, press \( \text{on} \).

7. \( \text{flashing} \) will be flashing indicates that the appliance is undergoing the self-cleaning process. *(Caution: Keep skin/body away from the hot water.)*

8. When all the water in the water tank is being dispensed out, \( \text{flashing} \) and strong espresso button \( \text{espresso} \) will be flashing. Remove all the remaining solution in the water tank and fill the tank with normal tap water until the max position. When water is filled into the water tank, \( \text{flashing} \) will goes off. Then the appliance will continue the self-cleaning process.

9. When the self-cleaning process is completed, the appliance will switch off automatically.

**II. EMPTY SYSTEM FUNCTION**

The empty system function is recommended to be used before long period of non-use, frost protection and before talking to repair agent.

1. In standby condition, press and hold the \( \text{on} \) and mild espresso button \( \text{espresso} \) together for 5 seconds.

2. \( \text{flashing} \) will then be flashing.

3. Remove the water tank from the appliance. \( \text{flashing} \) will light up stably indicates that the empty system is under process. You can press \( \text{on} \) before removing the water tank to resume back to the standby condition.

4. When the empty system function is completed, the appliance will switch off automatically.

**Important:** After perform EMPTY SYSEM FUNCTION; press the hot water button until water can come out from spout when the coffee maker is reused again.

**III. MANUAL RINSING**

You can perform a manual rinsing cycle to clean the coffee nozzle after use. It is also suggested to perform a manual rinsing if the appliance has not been used for a long period of time.

1. In standby condition, press and hold the \( \text{on} \) and hot water button \( \text{hot water} \) together.

2. The hot water button \( \text{hot water} \), strong espresso button \( \text{espresso} \) and mild espresso button \( \text{espresso} \) will then goes off. The coffee nozzle will then dispense a small amount of water which is used for the rinsing.

**Danger:** Water comes out of the coffee nozzle is hot and is collected in the drip tray underneath. Avoid contact with splashes of water.
3. After rinsing, the appliance will return to the standby condition.

IV. CLEANING THE APPLIANCE
1. Disconnect the power cord from the mains supply outlet.
2. Empty all the water in the internal and external drip tray
3. Use a damp cloth or non-scratching cleaner to clean the water stains on the appliance.
   **IMPORTANT:** Never use any abrasive, vinegar or descaling agents not included in the box to clean the appliance.

V. Cleaning coffee powder outlet
Coffee powder may stick on the wall of powder outlet for appliance after used a long period of time. It is suggested to clean the outlet by following step to ensure that coffee powder can come to brewer.

<table>
<thead>
<tr>
<th>1. Push the service door recess area</th>
<th><img src="image1.png" alt="Image" /></th>
</tr>
</thead>
<tbody>
<tr>
<td>2. Take out the service door</td>
<td><img src="image2.png" alt="Image" /></td>
</tr>
<tr>
<td>3. Press the release knob of brewer</td>
<td><img src="image3.png" alt="Image" /></td>
</tr>
</tbody>
</table>
4. Take the brewer out

5. Use Cleanness Brush to clean the powder outlet
## F. TROUBLESHOOTING

<table>
<thead>
<tr>
<th>PROBLEM</th>
<th>CAUSE</th>
<th>SOLUTION</th>
</tr>
</thead>
<tbody>
<tr>
<td>The appliance does not work.</td>
<td>The appliance is not connected to the mains.</td>
<td>- Plug in and press the switch.</td>
</tr>
</tbody>
</table>
| No or delayed response in several trials of pressing on function key on the panel                                                      | - Appliance is under an electromagnetic interference  
- Dirt over the panel                                                                  | - Unplug the appliance. Restart after few minutes  
- Clean the panel with the cloth provided                                                   |
| The coffee is not hot enough.                                                                                                         | - The cups have not been preheated.  
- The brewing unit is too cold.                                                            | - Rinse the appliance at least 3 times before making the coffee.                             |
| The coffee cannot come out from spout.                                                                                                 | Empty system function maybe used before.                                                        | Press the hot water button until water can come out from spout.                             |
| The first cup of coffee is poor quality.                                                                                               | The first run of grinder does not pour sufficient quantity coffee power into the brewing unit. | Throw the coffee away. The other coffees will always be of good quality.                    |
| Coffee has no cream.                                                                                                                  | Coffee bean is not fresh.                                                                     | Change or using appropriate brand of coffee bean.                                           |
| The touch buttons are not sensitive                                                                                                   | Not pressing the touch button from the front direction of the appliance                        | Press the lower bottom part of the icon of the touch button from the front direction of the appliance. |
| The appliance takes too long time to warm up.                                                                                           | Excessive scale has built up.                                                                    | Descale the appliance.                                                                     |
| Internal drip tray is filled with a lot of water.                                                                                       | Coffee powder too fine which block the water to come out.                                     | Adjust the coffee fineness to bigger dot during grinder operation.                           |
| Coffee is delivered too slowly or a drop at a time.                                                                                     | Coffee powder too fine which block the water to come out.                                     | Adjust the coffee fineness to bigger dot during grinder operation.                           |
| Lack of bean indicator flashes but there is still a lot of coffee bean inside the container.                                             | Internal coffee powder outlet is blocked.                                                      | To follow the steps of section E (V. Cleaning coffee powder outlet).                         |