

## CO<sub>2</sub> escapes immediately when attaching cartridge

- Tighten retaining nut (might be reverse threaded)
- Make sure cartridge is proper size  
8g = 63.5mm – 66mm  
16g = 87mm – 89.5mm
- Make sure regulator dial is off (turned all the way counter-clockwise)
- Check cartridge seal for damage
- If still leaking, remove retaining nut, cartridge seal, and piercing pin – check piercing O-ring for damage
- The cartridge sleeve does not need to reach the end of the threads (bottom out)
- A 1mm to 2mm gap between the sleeve and the cap is normal

## Foamy pour

- Beer has been shaken during transport and needs to sit for about 10 minutes before pouring
- Beer has warmed up and needs to be cooled down before pouring
- Beer was filled from a tap system with >15psi
- If beer is foamy only after a few pints, the sight tube may need to be replaced
- Upper gooseneck seal may need replacement

## Pressure Gauge isn't working

- Tap gauge firmly while pressurized
- Remove pressure gauge and soak in hot water with baking soda
- Using a pin, poke the rear pressure hole to clear any debris

## Tap leaks constantly even when locked

- Tap assembly may need cleaning
- Tap shuttle O-ring needs to be replaced. (-110 O-ring)
- Make sure regulator is always on (turned clockwise)
- See tap maintenance video at [www.growlerwerks.com/howto](http://www.growlerwerks.com/howto)

## uKeg does not hold pressure

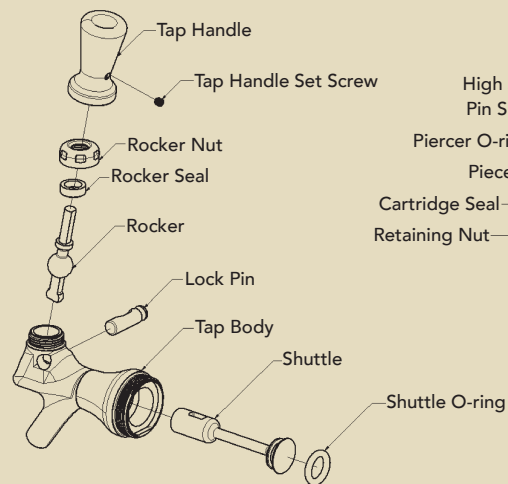
- Cap O-ring may be too loose or damaged and needs replacing
- Make sure regulator is always on (clockwise)
- Cap may be on too tight – only a firm hand tightening is needed.
- Cartridge seal may be damaged, see "CO<sub>2</sub> escapes immediately when attaching cartridge"

**Please don't hesitate to contact us directly.  
We're here to help!**

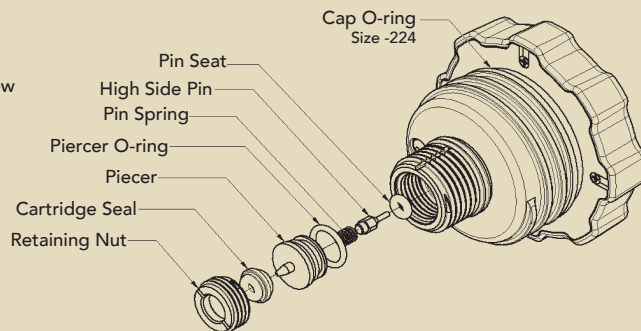
[www.growlerwerks.com/customer-service-request](http://www.growlerwerks.com/customer-service-request)

For tech support, call: 971-319-4274

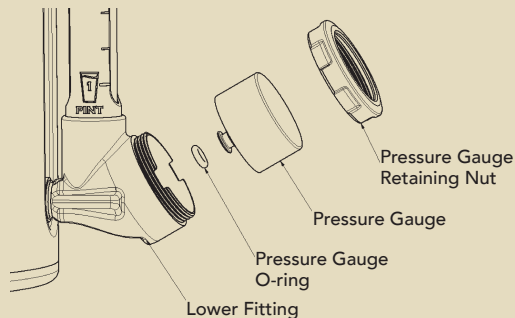
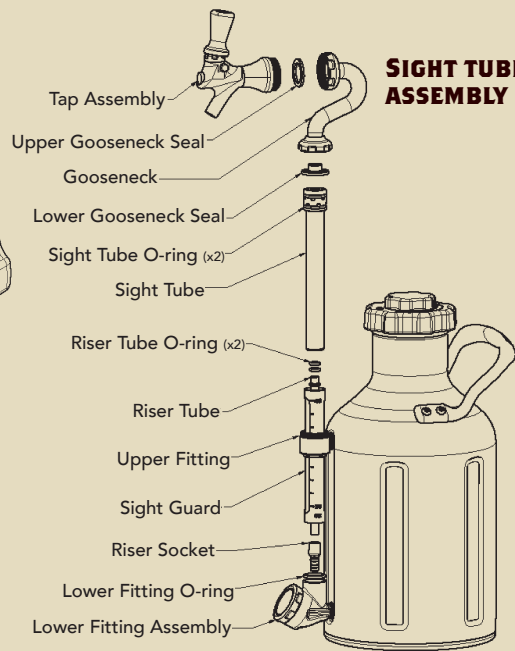
## TAP ASSEMBLY



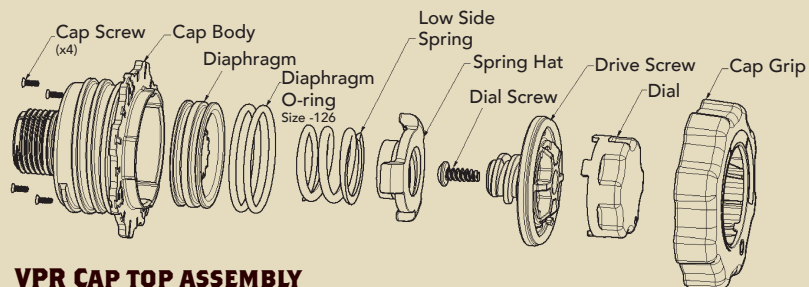
## VPR CAP BOTTOM ASSEMBLY



## SIGHT TUBE ASSEMBLY



## PRESSURE GAUGE ASSEMBLY



## VPR CAP TOP ASSEMBLY