IMPORTANT SAFEGUARDS

When using electrical appliances, especially when children are present, basic safety precautions should always be taken to reduce the risk of fire, electric shock and/or injury to persons, including the following:

1. **READ ALL INSTRUCTIONS.**

2. **Always unplug from outlet when not in use and before cleaning.** Allow to cool before putting on or taking off parts and before cleaning the appliance.

3. Do not touch hot surfaces. Use handles and knobs.

4. To protect against electric shock, do not place cord, plug, or base unit in water or other liquids.

5. This appliance should not be used by or near children or individuals with certain disabilities.

6. Do not operate any appliance with a damaged cord or plug or after the appliance malfunctions or has been dropped or damaged into water. Return appliance to the nearest Cuisinart Repair Center for examination, repair, and electrical or mechanical adjustment.

7. The use of accessory attachments not recommended by Cuisinart may cause injuries.

8. Do not use outdoors.

9. Do not let cord hang over edge of table or counter, or touch hot surfaces.

10. Do not place on or near a hot gas or electric burner, or in a heated oven.

11. Always fill water reservoir first, then plug cord into the wall outlet. To disconnect, push the OFF button, then remove plug from wall outlet.

12. Do not use appliance for other than its intended use.

13. Snap lid securely onto carafe before serving any beverages.

14. Scalding may occur if the lid is removed during the brewing cycle.

15. Do not set a hot carafe on a wet or cold surface.

16. Do not use a cracked carafe or a carafe having a loose or weakened handle.

17. Do not clean carafe or heating plate with cleansers, steel wool pads, or other abrasive materials.

18. **WARNING:** TO REDUCE THE RISK OF FIRE OR ELECTRIC SHOCK, DO NOT REMOVE THE BASE PANEL. NO USER-SERVICEABLE PARTS ARE INSIDE. REPAIRS SHOULD BE DONE ONLY BY AUTHORIZED PERSONNEL.

19. Avoid contact with moving parts.

20. Check grinder basket for the presence of foreign objects before using.

21. Use the coffee grinder to grind roasted coffee beans only. Grinding other substances, such as nuts, spices or unroasted beans, may dull the blade and cause poor grinding or injury.

22. Do not place cloth or otherwise restrict airflow beneath coffeemaker.

23. Use only the Cuisinart® Gold-Tone Commercial-Style Filter or standard basket paper filters with this unit. OTHER GOLD-TONE PERMANENT FILTERS MAY CAUSE THE COFFEEMAKER TO OVERFLOW.

24. Do not operate your appliance in an appliance garage or under a wall cabinet. **When storing in an appliance garage, always unplug the unit from the electrical outlet.** Not doing so could create a risk of fire, especially if the appliance touches the walls of the garage or the door touches the unit as it closes.

25. The thermal carafe is designed for use with these applications only. It must never be used on the range top.

**SAVE THESE INSTRUCTIONS FOR HOUSEHOLD USE ONLY**
WARNING: RISK OF FIRE OR ELECTRIC SHOCK

The lightning flash with arrowhead symbol within an equilateral triangle is intended to alert the user to the presence of uninsulated, dangerous voltage within the product's enclosure that may be of sufficient magnitude to constitute a risk of fire or electric shock to persons.

The exclamation point within an equilateral triangle is intended to alert the user to the presence of important operating and maintenance (servicing) instructions in the literature accompanying the appliance.

SPECIAL CORD SET INSTRUCTIONS

A short power-supply cord is provided to reduce the risks resulting from becoming entangled in or tripping over a longer cord. Longer extension cords are available and may be used if care is exercised in their use. If a long extension cord is used, the marked electrical rating of the extension cord must be at least as great as the electrical rating of the appliance, and the longer cord should be arranged so that it will not drape over the countertop or tabletop where it can be pulled on by children or tripped over.

OPERATING NOTICE

Clogging and backing up of water and/or coffee in the filter basket can occur under any or a combination of any of the following conditions: the use of too finely ground coffee; using two or more paper filters; using the gold-tone filter in conjunction with a paper filter, or not properly cleaning coffee grounds from the gold-tone filter, or allowing coffee grounds to spill over the filter.

Caution: Never open the filter basket during the brewing cycle, even if no water is draining from the filter basket, since extremely hot water/coffee can spill out from the filter basket and cause injury. If water/coffee is not draining from the filter basket during the brewing cycle, unplug the unit and wait 10 minutes before opening and checking the filter basket.
THE QUEST FOR THE PERFECT CUP OF COFFEE

Element 1: Water
Coffee is 98% water. The quality of that water is as important as the quality of your coffee. If water doesn’t taste good from the tap, it won’t taste good in your coffee. Cuisinart includes a charcoal water filter to remove chlorine, bad tastes and odors, for the purest coffee flavor, every time you brew.

Element 2: Coffee
While coffee is 98% water, all of the flavor comes from the beans. To achieve the same great taste you enjoy at a coffee bar, buy only a two-week supply of fresh coffee beans at a time. Once the bean is broken, its flavor degrades quickly. That’s why Cuisinart grinds your beans just prior to brewing.

Element 3: Grind
A burr grinder produces maximum flavor from coffee beans. The process actually crushes the bean, to release more of the oils and flavors that create the best-tasting coffee. The texture of the grind is critical. Too fine, and it may clog the filter. Too coarse, and water passes through too quickly to extract the full coffee flavor. Your coffeemaker is preset for medium, the optimal grind for this type of brewing process.

Element 4: Proportion
Coffee that is too strong or too weak is always a disappointment. Your coffeemaker automatically grinds the right amount of beans for the strength level and number of cups you choose. If using pre-ground coffee, start by using 1 level scoop (1 tablespoon) of ground coffee per cup, and later adjust the amount to your taste.

IMPORTANT UNPACKING INSTRUCTIONS

1. Place the box on a large, sturdy, flat surface.
2. Remove the instruction book and any other literature.
3. Turn the box so that the back side of the coffeemaker is down and slide the coffeemaker from the box.
4. After the coffeemaker has been removed, place the box out of the way and lift off the packing materials.
5. Grasp the carafe by its handle, remove it from the resting plate, and remove the polybag.
6. Remove the polybag covering from the coffeemaker.

Save all packing materials in case you have to ship the machine in the future.

KEEP ALL PLASTIC BAGS AWAY FROM CHILDREN.

IMPORTANT SAFEGUARDS

Contents

Important Safeguards
Important Unpacking Instructions
The Quest for the Perfect Cup of Coffee
Features and Benefits
Control Panel
Programming Your Coffeemaker
Charcoal Water Filter
Before Brewing Your First Pot
Making Coffee with Whole Beans
Making Coffee with Pre-Ground Beans
Brew Pause Feature
Cleaning and Maintenance
Troubleshooting
Warranty

The Quest for the Perfect Cup of Coffee

Element 1: Water
Coffee is 98% water. The quality of that water is as important as the quality of your coffee. If water doesn’t taste good from the tap, it won’t taste good in your coffee. Cuisinart includes a charcoal water filter to remove chlorine, bad tastes and odors, for the purest coffee flavor, every time you brew.

Element 2: Coffee
While coffee is 98% water, all of the flavor comes from the beans. To achieve the same great taste you enjoy at a coffee bar, buy only a two-week supply of fresh coffee beans at a time. Once the bean is broken, its flavor degrades quickly. That’s why Cuisinart grinds your beans just prior to brewing.

Element 3: Grind
A burr grinder produces maximum flavor from coffee beans. The process actually crushes the bean, to release more of the oils and flavors that create the best-tasting coffee. The texture of the grind is critical. Too fine, and it may clog the filter. Too coarse, and water passes through too quickly to extract the full coffee flavor. Your coffeemaker is preset for medium, the optimal grind for this type of brewing process.

Element 4: Proportion
Coffee that is too strong or too weak is always a disappointment. Your coffeemaker automatically grinds the right amount of beans for the strength level and number of cups you choose. If using pre-ground coffee, start by using 1 level scoop (1 tablespoon) of ground coffee per cup, and later adjust the amount to your taste.
FEATURES AND BENEFITS

1. Hopper
   Holds up to ½ lb. of coffee beans.

2. Hopper Lid
   Seals out moisture and air to keep beans fresh.

3. Water Reservoir
   Cover flips back for easy filling.

4. Water Level Window

5. Brew Pause™
   Interrupts flow of coffee to pour a quick cup mid-brew (20 seconds max.)

6. Thermal Carafe
   An easy-pour, double-wall insulated, 10-cup stainless steel carafe with ergonomic handle.

7. Resting Plate
   Scratch resistant with nonstick coating.

8. Charcoal Water Filter Holder
   Holds the filter securely in place.

9. Control Panel
   See detailed drawing on page 6.

10. Filter Basket Door Release Button

11. Filter Basket Door
   Open to access coffee filter.

12. Filter Basket
   Holds paper filter or Cuisinart® permanent gold-tone filter.

13. Filter Basket Cover
   Flips up to access gold-tone filter.

14. Cuisinart® Permanent Gold-Tone Commercial-Style Filter
   Eliminates the need for paper filters.
   NOTE: Some fine grounds may flow through the filter and appear as sediment in the carafe.

15. Coffee Scoop/Cleaning Brush

16. Burr Grinder (not shown)

17. Showerhead (not shown)
   Distributes water evenly over coffee.

18. Cord Storage (not shown)

19. Safety Interlock System (not shown)
   Prevents unit from operating if filter basket, filter basket cover, or filter basket door is not properly in place.
GETTING TO KNOW YOUR CONTROL PANEL

1) ON/OFF Button with LED Indicator
   Manually turns coffeemaker on or off.

2) Clock/LCD Display
   Displays time of day, Strength and Grind control settings.

3) Program (PROG) Button
   Sets and/or displays programmed Auto ON time and Clean settings.

4) GRIND OFF Button with LED Indicator
   Turns off the grinder when using pre-ground coffee.

5) STRENGTH Control Button
   Press to select a regular, bold or extra-bold coffee flavor. Bars (            ) in display indicate selected flavor strength.

6) Hour and Minute (HR, MIN) Buttons
   Use to program clock and Auto ON function.

7) GRIND CONTROL/BREW Knob
   Programs unit to grind the right amount of coffee beans for the number of cups and flavor strength selected. Press to begin brew cycle.

A LCD INDICATORS

NOTE: Not all indicators will appear at the same time.

A. EMPTY
   Will appear in display when the filter basket has not been emptied since the last brew cycle.

B. AUTO ON
   Appears on LCD to indicate Auto ON is active.

C. CLEAN
   Appears on display when in Clean mode. See page 11 for detailed decalcification instructions.

D. GRIND CONTROL
   Indicates how many cups will be brewed. Appears when adjusting the desired number of cups and during the brew cycle.
PROGRAMMING YOUR COFFEE MAKER

SETTING THE CLOCK
When the coffee maker is plugged in, 12:00 will flash in the display, indicating the unit is in Clock Set mode. If the 12:00 stops flashing, simply press and hold the Hour or Minute button to return to flashing Clock Set mode.

**Entering Time Set Mode**
Hold down the Hour or Minute button until the clock begins flashing. Press either button to select the desired time. Hold buttons down to scroll through the digits, or press and release to advance one digit at a time. When scrolling, the numbers will advance slowly and then speed up. When the number displayed approaches the desired time, press and release to advance one digit at a time. Be sure the PM indicator is on if a PM time is desired.

**Exiting Time Set Mode**
- a. Press any function button besides ON/OFF, Hour or Minute to exit mode and activate the selected function.
- b. If you do nothing for 5 seconds, the mode will be exited.

SETTING THE PROGRAM TIME

1. Press the ON/OFF button to turn on the coffee maker. The white LED will illuminate.

2. **Entering Set Program Time Mode**
   Press the Program button once. The Auto ON icon and the previously selected auto-on time, or the default time (12:00) will appear. Press and hold the Program button until the time begins to flash. You are now in Set Program Time mode. Set the time you want coffee to begin brewing by pressing the Hour and Minute buttons. Five seconds after finishing, the unit will automatically exit Auto ON Set Program Time mode and the Auto ON icon will remain on the LCD, letting you know Auto ON is activated. The coffee maker will start to brew at the programmed time. The Set Program Time mode cannot be entered if the coffee maker is in its brew cycle.

3. **To Activate Auto ON Using Previously Selected Time**
   Press the Program button once. The Auto ON icon and previously set time will appear. After 5 seconds, the clock will return to the time of day and the Auto ON icon will remain on the display.

4. **To Deactivate Auto ON**
   Press and release the Program button until the Auto ON icon is no longer displayed on the screen.

**NOTE:** When Auto ON is activated, the indicator will remain visible on the LCD when the coffee maker is in standby mode.
CHARCOAL WATER FILTER
Your coffeemaker comes with a charcoal water filter that eliminates chlorine, bad tastes and odors from tap water.

Inserting the Water Filter
• Remove the filter from polybag and soak it, fully immersed, in cold tap water for 15 minutes.
• Lift the charcoal water filter holder out of the water reservoir.
• Press down on the filter compartment and pull toward you to open.
• Place filter into the holder and snap it closed. Be careful – improper placement can tear the filter skin.
• Flush filter by running cold tap water through holes in bottom of compartment for 10 seconds.
• Allow the filter to drain completely.
• Slide the charcoal water filter holder back into the channel in the water reservoir, pushing it down to the base of the unit.

NOTE: We recommend changing the charcoal water filter every 60 days or after 60 uses, and more often if you have hard water. Replacement filters can be purchased in stores by calling Cuisinart customer service, or at www.cuisinart.com.

BEFORE BREWING YOUR FIRST POT OF COFFEE
During the manufacturing process, dust can get trapped in your coffeemaker. We recommend flushing out the system before brewing your first pot of coffee. Simply follow Making Coffee with Pre-Ground Beans, page 10. Be sure to use only water and a paper filter...no coffee!

Once you’ve done that, brew a pot of real coffee and get ready to enjoy Cuisinart at its best!

MAKING COFFEE WITH WHOLE BEANS
Follow instructions for Before Brewing Your First Pot of Coffee, above.

1. Insert Charcoal Water Filter
Follow directions for the preparation and insertion of the charcoal water filter at left.

2. Fill the Water Reservoir
Open the reservoir lid and pour in water, using the water level window indicator to measure the number of cups desired. NOTE: Do not exceed the 10-cup line. Doing so could cause carafe to overflow. There must be a minimum of 4 cups of water in the water reservoir to begin the brew cycle.
3. Add Beans
Remove the hopper lid. Add beans. We recommend keeping the hopper full to ensure there are always enough beans for the number of cups you want to brew. But be careful: Maximum capacity is ½ lb.; overfilling the hopper may jam the grinder. Replace hopper lid.

4. Inserting the Coffee Filter
Press the Filter Basket Door Release Button to open door. Open the Filter Basket Cover. (See page 5, #13.)

- **Basket-style paper filter:** Be sure filter is fully opened and touching walls of basket.
- **Cuisinart® commercial-style permanent filter:** Position handle of our gold-tone filter toward front of coffeemaker so it does not obstruct water flow. Close the filter basket lid, and push the filter basket door closed until you hear it snap shut.

**NOTE:** Do not use both, a paper filter and the included permanent filter at the same time. This will cause the unit to overflow.

**NOTE:** The built-in safety interlock system will not allow unit to operate if filter or filter basket cover are not in place, or if the door is not properly closed. A continuous beep will sound until everything is in place.

5. Set Preferences
a. Press the ON/OFF button to turn the coffeemaker on. White LED will illuminate.

b. Turn the Grind Control knob until the number of cups you want to brew is displayed on the LCD screen. The burr grinder will grind the correct amount of beans, and automatically adjust the coffee/water ratio for low cup settings.

c. Press the Strength Control button to choose a regular, bold or extra-bold flavor.

**NOTE:** During the selection process, if the coffeemaker is untouched for 60 seconds, the ON/OFF indicator will go off and the unit will enter standby mode. To resume, press the ON/OFF button to return the coffeemaker to the previously selected settings.

6. Brewing
**To brew right away**
Press the Brew button. The LCD will display the default grind control setting (10) or the previously selected setting. The white Brew LED will light up and brewing will begin.

**To activate Auto ON**
To select the time you want coffee to start brewing, see Setting the Program Time instructions on page 7.

7. After Brewing
When brew cycle is complete, five beeps will sound. The coffeemaker will automatically shut off. The thermal carafe will keep coffee hot for hours. **Bottom of the carafe is hot to touch for several minutes after the brew cycle.** Use caution.
MAKING COFFEE WITH
PRE-GROUND BEANS

Follow instructions Before Brewing
Your First Pot of Coffee, page 8.

1. Insert Charcoal Water Filter
Follow directions for the preparation
and insertion of the charcoal water
filter on page 8.

2. Fill the Water Reservoir
Open the reservoir lid and pour in water,
using the water level window indicator to
measure the number of cups desired.
NOTE: Do not exceed the 10-cup line.
Doing so could cause carafe to overflow.

3. Inserting the Coffee Filter
Follow instructions for Inserting the Coffee
Filter (step 4 in Making Coffee with Whole
Beans, page 9).

4. Add Pre-Ground Coffee
Use 1 level scoop of ground coffee per
cup, or more or less according to individual
taste. Close the filter basket lid and close
filter door, making sure you hear it snap
shut.
NOTE: The maximum capacity for ground
coffee is 16 level scoops. Exceeding that
amount or using too fine a grind of coffee
may cause the filter basket to overflow.

5. Press Grind OFF Button
When this function is activated, the
white LED will be illuminated.
NOTE: When making coffee with
pre-ground beans, the Grind Control and
Strength functions will be disabled and
the LCD will display the time of day.

6. Brewing
To brew right away
Press the Brew button. The white Brew
LED will light up and brewing will begin.
To activate Auto ON
To select the time you want coffee to
start brewing, see Setting the Program
Time instructions on page 7.

Brew Pause™ Feature
Our Brew Pause™ feature interrupts the
flow of coffee from the basket to let you
pour that “first” cup mid-brew. Be aware
that using this feature will weaken the
flavor strength of the finished pot,
because the flavor profile of coffee
brewed at the beginning of the cycle
differs from coffee made at the end.
NOTE: Removing carafe for more than
20 seconds may cause filter basket to
overflow.

TIPS AND HINTS
• If you buy large portions of beans, separate
them into one- or two-week portions and
store them in airtight containers in the
freezer. Preserve freshness by minimizing
exposure to air, light, and moisture. Once
beans are removed from the freezer, keep
them in a sealed container at room
temperature, since damaging condensation
can occur when beans move from cold to
warmer temperatures.
• Some experts feel freezing dark-roasted
beans can cause oils to coagulate; others
disagree. You’ll have to decide that one for
yourself!

CLEANING AND
MAINTENANCE

COMPLETELY CLEAN AND DRY
ALL PARTS AFTER EVERY USE

Always turn coffeemaker off and remove the
plug from the electrical outlet before cleaning.
After every use, remove the filter basket and
permanent or paper filter. Discard coffee
grounds and paper filter. Remove carafe and pour out any remaining coffee. The permanent filter, filter basket, carafe and lid can be washed in warm, soapy water and rinsed thoroughly, or cleaned in the upper rack of the dishwasher. Dry all parts after every use.

If you forget to empty the filter basket after brewing, EMPTY will appear in the display and the machine will not operate. Open the filter basket door, empty the basket, and close the door. The message will disappear and your coffeemaker is ready to use.

TO CLEAN GRINDER OF COFFEE BEANS
1. Remove hopper cover.
2. Scoop out remaining beans from the hopper.
3. Place the clean, dry filter basket assembly in place (a paper filter can be used if desired).
4. Press the ON/OFF button to turn the coffeemaker on.
5. Press and hold down the Brew button until the coffeemaker begins to grind the beans.
6. After grinding stops, be sure to turn coffeemaker off.
7. Dispose of or re-purpose coffee grinds in filter basket.
8. Use a damp cloth to clean the hopper.
9. Leave the cover off to let the hopper dry completely before adding coffee beans.

MAINTENANCE
Any other servicing should be performed by an authorized service representative.

DECALCIFICATION
The decalcification process removes calcium deposits, which form over time on the metal parts of the coffeemaker.

For best performance from your coffeemaker, decalify the base unit from time to time. The frequency will depend upon the hardness of your tap water and frequency of use.

The CLEAN indicator will flash in the display when the coffeemaker is turned on, signaling that it is time to decalify the unit.

NOTE: Before decalifying your coffeemaker, remember to remove the charcoal water filter from the water filter holder located in the water reservoir.

To decalify your coffeemaker, fill the water reservoir to capacity with a mixture of \( \frac{1}{3} \) white vinegar and \( \frac{2}{3} \) water. Turn on the coffeemaker and press the Program button 2 times to enter CLEAN mode. Hold down the Program button until the CLEAN icon begins to flash. Press the Brew button to begin the clean cycle. One cycle should be sufficient to clean your coffeemaker.

NOTE: The CLEAN icon will continue to flash until the cycle is complete. When the cycle is completed and the 5 beeps sound, press the ON/OFF button to turn the unit off. If the CLEAN icon remains on the LCD display, repeat the operation once more, using only fresh cold water.
# TROUBLESHOOTING

<table>
<thead>
<tr>
<th>PROBLEM</th>
<th>CAUSE</th>
<th>SOLUTION</th>
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| The coffeemaker is beeping    | Filter door is not closed                  | • Check to be sure that all components of the filter compartment are in place  
• Close filter door (you will hear a click if the door is properly shut) |
|                               | Filter basket is not in place              | • Open filter door by pressing the filter door release button  
• Hook filter basket with cover onto door  
• Close filter door (you will hear a click if the door is properly shut) |
|                               | Coffee grounds and filter from previous use are still in filter basket | • Remove filter and used coffee grounds  
• Add new filter |
| The brew cycle will not start | There is no water in the water reservoir   | • Fill the water reservoir using the water level markings |
| Coffee is weaker than usual   | There are not enough beans in the hopper   | • Be sure there are enough beans in your hopper for the amount of coffee you intend to brew |
|                               | Strength setting is incorrect              | • Check your strength setting — displayed on the LCD screen  
• To change your strength setting, press the Strength Control button |
| The coffeemaker is not grinding beans | The hopper may be too full                 | • Turn the coffeemaker off and unplug  
• Remove some of the beans from the hopper |
| EMPTY appears in LCD display  | Coffee grounds and filter from previous use are still in filter basket | • Remove filter and used coffee grounds  
• Add new filter |
| CLEAN is flashing on the LCD when the unit is turned on | Coffeemaker needs to be decalcified        | • Run a clean cycle – follow the decalcification directions on page 11 of Instruction Booklet |
| The coffeemaker will not enter CLEAN mode | The water reservoir is empty                | • Fill the water reservoir with decalcification mixture before turning the coffeemaker on. Follow the decalcification directions on page 11 of Instruction Booklet |
WARRANTY
Limited Three-Year Warranty
(U.S. and Canada only)
This warranty is available to consumers only. You are a consumer if you own a Cuisinart® Fully Automatic Burr Grind & Brew™ Thermal Coffeemaker that was purchased at retail for personal, family or household use. Except as otherwise required under applicable law, this warranty is not available to retailers or other commercial purchasers or owners. We warrant that your Cuisinart® Fully Automatic Burr Grind & Brew™ Thermal Coffeemaker will be free of defects in materials and workmanship under normal home use for 3 years from the date of original purchase.

We recommend that you visit our website, www.cuisinart.com for a fast, efficient way to complete your product registration. However, product registration does not eliminate the need for the consumer to maintain the original proof of purchase in order to obtain the warranty benefits. In the event that you do not have proof of purchase date, the purchase date for purposes of this warranty will be the date of manufacture.

CALIFORNIA RESIDENTS ONLY
California law provides that for In-Warranty Service, California residents have the option of returning a non-conforming product (A) to the store where it was purchased or (B) to another retail store that sells Cuisinart products of the same type. The retail store shall then, according to its preference, either repair the product, refer the consumer to an independent repair facility, replace the product, or refund the purchase price less the amount directly attributable to the consumer’s prior usage of the product. If neither of the above two options results in the appropriate relief to the consumer, the consumer may then take the product to an independent repair facility, if service or repair can be economically accomplished. Cuisinart and not the consumer will be responsible for the reasonable cost of such service, repair, replacement, or refund for nonconforming products under warranty. California residents may also, according to their preference, return nonconforming products directly to Cuisinart for repair or, if necessary, replacement by calling our Consumer Service Center toll-free at 1-800-726-0190. Cuisinart will be responsible for the cost of the repair, replacement, and shipping and handling for such nonconforming products under warranty.

BEFORE RETURNING YOUR CUISINART PRODUCT
If your Cuisinart® Fully Automatic Burr Grind & Brew™ Thermal Coffeemaker should prove to be defective within the warranty period, we will repair or, if we think necessary, replace it. To obtain warranty service, please call our Consumer Service Center toll-free at 1-800-726-0190 or write to: Cuisinart, 7475 North Glen Harbor Blvd., Glendale, AZ 85307. To facilitate the speed and accuracy of your return, enclose $10.00 for shipping and handling. (California residents need only supply a proof of purchase and should call 1-800-726-0190 for shipping instructions.) Please be sure to include your return address, description of the product’s defect, product serial number, and any other information pertinent to the return. Please pay by check or money order made payable to Cuisinart.

NOTE: For added protection and secure handling of any Cuisinart product that is being returned, we recommend you use a traceable, insured delivery service. Cuisinart cannot be held responsible for in-transit damage or for packages that are not delivered to us. Lost and/or damaged products are not covered under warranty. Your Cuisinart® Fully Automatic Burr Grind & Brew™ Thermal Coffeemaker has been manufactured to the strictest specifications and has been designed for use only in 120 volt outlets and only with authorized accessories and replacement parts. This warranty expressly excludes any defects or damages caused by attempted use of this unit with a converter, as well as use with accessories, replacement parts or repair service other than those authorized by Cuisinart. This warranty does not cover any damage caused by accident, misuse, shipment or other than ordinary household use. This warranty excludes all incidental or consequential damages. Some states do not allow the exclusion or limitation of these damages, so these exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state.

Important: If the nonconforming product is to be serviced by someone other than Cuisinart’s Authorized Service Center, please remind the servicer to call our Consumer Service Center at 1-800-726-0190 to ensure that the problem is properly diagnosed, the product is serviced with the correct parts, and to ensure that the product is still under warranty.