TROUBLESHOOTING GUIDE

**1. The lid seal may be damaged or have a build up of limescale.**

**THE KETTLE LEAKS FROM THE LID**

**1. Follow the instructions from the cleaning & care section.**

**2. Boil dry feature may have been activated. If the kettle is accidentally**

or the fuse may have failed.

**3. Water may have gone down the steam tube whilst filling. You may have**

used improperly or for professional or semi-professional purposes or if

it is not used according to these instructions the Guarantee becomes

invalid and Dualit refuses any liability for damage caused.

**2. Check the lid is firmly closed before use.**

**3. Leave the kettle for 24 hours to fully dry.**

**THE KETTLE DOES NOT TURN ON**

1. The kettle is not completely filled.

2. Boil dry feature may have been activated. If the kettle is accidentally

switched on with no water inside the boiling device will switch off the

heating element to prevent damage to the kettle.

**1.1 Replace the seal. For spare seals call Dualit on 01293 652500.**

**2.1 Follow the instructions from the cleaning & care section and rinse throughly.**

**3.1 Ensure the filter is in position. For spare filters call Dualit on 01293 652500.**

**1.2 Wait 10 seconds for the kettle to reset.**

**NOTE: if discoloration of the heating plates has occurred, this can be**

easily removed by descaling your kettle.

**3.2 Follow the instructions from the cleaning & care section.**

**1. The kettle does boil but the power light does not illuminate.**

**3. Power neon may have blown. Call customer services on 01293 652500 for further information.**

**WATER IS SPLURTING OUT OF THE SPOUT**

1. You may have over filled the kettle.

1.1 Only fill to the max mark (1.5L).

**2. The kettle may have descaling solutions remaining inside the body.**

1.2 Wait 10 seconds to allow the boiling water to settle before pouring.

**3. The filter may not be in position.**

**2.1 Water will remain hot for a considerable time after boiling and can present**

a scald hazard. Keep the kettle, power base and the mains lead away from

the edge of worktops and out of the reach of children.

**1.2 Wait 10 seconds for the kettle to reset.**

**NOTE: if discoloration of the heating plates has occurred, this can be**

easily removed by descaling your kettle.

**3.1 Ensure the filter is in position. For spare filters call Dualit on 01293 652500.**

**THE KETTLE IS NOT SWITCHING OFF**

1. Lime scale may have built up inside the kettle.

1.1 Descare your kettle regularly (see cleaning & care).

**2. Check the lid is firmly closed before use.**

**3. Water may have gone down the steam tube whilst filling. You may have**

overfilled, tilted the kettle when filling or filtered through the spout.

**MARKS HAVE APPEARED IN THE KETTLE**

1. Small brown spots can build up inside the kettle. This is not rust, small

deposits of limescale which contain iron can build up inside the kettle.

**1. The lid seal may be damaged or have a build up of lime scale.**

1. Replace the lid seal. For spare seals call Dualit on 01293 652500.

1. This is condensation and perfectly normal.

**WATER DROPLETS COLLECTS ON TOP THE POWER BASE**

1. Dry with non abrasive cloth.

**APPLICATIONS**

1. This appliance is intended for household use only. If the appliance is

used improperly or for professional or semi-professional purposes or if

it is not used according to these instructions the Guarantee becomes

invalid and Dualit refuses any liability for damage caused.

**DONT FORGET TO REGISTER YOUR KETTLE**

www.dualit.com/register

OR BY POST

Register my appliance

***READ ALL INSTRUCTIONS BEFORE USING THE KETTLE KEEP THESE INSTRUCTIONS FOR FUTURE REFERENCE***

- This appliance must be not be used by children younger than 8 years old and persons with very extensive and complex disabilities. Children aged 8-14 years and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge shall not use this appliance, unless they are supervised and have been given instruction concerning the use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children unless they are older than 8 and supervised. Keep the appliance and its cord out of reach of children less than 8 years old.

- Appliances can be used by persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Connecting to the mains supply:

- Check that the voltage marked on the appliance corresponds with the supply voltage.

**NOTE:** any plug cut from the power supply cord should be disposed of immediately. Inserting any cut off plug into a 13A socket-outlet is hazardous.

- Never use the plug without the fuse cover fitted. Ensure replacement fuse is the same current value as the original Replacement fuses are available and should be ASTA approved to BS1362.

- **NOTE: when you lift the kettle from the base, you will see drops of moisture on the surface of the power base. This is the steam used to switch the kettle off automatically, which then condenses and escapes through vents in the underside of the kettle. This is perfectly normal, and should not be cause for alarm or returning the kettle.**

- Do not apply any appliance with a damaged lead or plug, or after the appliance malfunctions or has been dropped, damaged or cracked in any manner.

- If the power cord is damaged it must be, for safety reasons, be replaced by Dualit or an authorised Dualit repairer.

- Do not use the kettle for any purpose other than heating water. Otherwise, this may result in an injury caused by misuse.

- Do not place the kettle, power base or mains lead on or near any hot surface, hot hob, gas burner or in a heated oven.

- To be protected against electrical hazards, fire and injury to persons, do not immerse the mains lead, plug, power base or kettle in water or any other liquid.

- This appliance is intended for household use only. If the appliance is used improperly or for professional or semi-professional purposes or if it is not used according to these instructions the Guarantee becomes invalid and Dualit refuses any liability for damage caused.

- Ensure that the lid is fully closed before switching the kettle on, otherwise it may not properly switch off.

- Do not move the kettle while it is switched on.

- Do not remove or open the lid while the water is boiling.

- Use handles or knobs – do not touch hot surfaces.

- If the kettle is overfilled, boiling water may be ejected.

- When boiling, hot steam will be emitted from the kettle. Scalding may occur if you are within 400mm of the spout.

- Scalding may occur if the lid is opened during the boiling cycle and the body of the kettle will get hot.

- This kettle features boil-dry protection. If the kettle is accidentally switched on without water, the boil-dry device will switch off the heating element to prevent damage to the kettle. Wait approximately 10 minutes for the kettle to cool down, lift and refill as normal. The kettle is now ready to use again. NOTE: if discoloration of the heating plates has occurred, this can be easily removed by descaling your kettle.

- Take care when pouring – pour slowly and do not over-tilt the kettle.

- Water will remain hot for a considerable time after boiling and can present a scald hazard. Keep the kettle, power base and the mains lead away from the edge of worktops and out of the reach of children.

- Avoid spilling of any liquid on the connector.

- Allow the kettle to cool down completely before cleaning and storing.

- To disconnect, turn any control to off, then remove plug from wall outlet.

- Unplug the power base from the wall socket when not in use, or before moving and cleaning.

- **CAUTION:** to prevent damage to the appliance, do not use alkaline cleaning agents. When cleaning, use a soft cloth and a mild detergent.

- Do not use scouring pad or abrasive cleaner on the appliance body.

- Use the kettle only with the power base supplied and vice versa.

- The use of accessory attachments not recommended by Dualit may result in fire, electric shock or injury to persons.

- A short power-supply cord is to be provided to reduce risks resulting from becoming entangled in or tripping over a longer cord.

- **Do not boil the kettle if filled with descaling solution.**

- **SAVE THESE INSTRUCTIONS**

- Unplug the kettle with care, keeping all the packaging materials until you are satisfied everything is present and in working order. Once satisfied remove any tags from the appliance body and recycle the packaging appropriately. Do not remove tags from the appliance.

- You may wish to keep the box to store your appliance.

- Dualit Appliance No. 115153.5, Patent No. GB 2 307 362 A. Design Registration No. 002731841.0001, 002731841.0004.

- Unplug the kettle with care, keeping all the packaging materials until you are satisfied everything is present and in working order. Once satisfied remove any tags from the appliance body and recycle the packaging appropriately. Do not remove tags from the appliance.

- You may wish to keep the box to store your appliance.
**Know Your Studio Kettle**

- **Lid Seal**
- **Water Filter**
- **Sure Pour™ Spout**
- **Viewing Window**
- **Max Mark Indicator**
- **Hinged Lid**
- **Lid Latch**
- **Handle**
- **Power Light**
- **On/Off Switch**
- **Power Cord**
- **Power Connector**
- **Power Base**
- **Cord Tidy**

In the interest of improving products, Dualit Ltd. reserves the right to change the product specification without prior notice. All illustrations are for representation only, your model may vary from illustrations shown.

**Setting Up**

**Before First Use:** Fill to the Max Marker, boil and then discard water. Repeat this process twice.

1. **Position**
   - Place the kettle as close to the wall socket as possible. When in use ensure the kettle is not placed under kitchen cabinets. **Do not store or use your kettle in an appliance garage or under cupboards.**

2. **Cord Tidy**
   - Use the shortest cord possible. Wrap excess cord round the cord tidy on the base of the kettle.
   - Do not operate on an inclined plane.
   - Do not operate in a tray.

3. **Inclined Plane**
   - Do not overfill or pour water through the spout.

4. **Not in a Tray**
   - Do not tilt kettle backwards.

**Filling Your Kettle**

**Warning:** If the kettle has just boiled, it will be full of steam, which will escape as soon as the lid is opened.

1. **Open Hinged Lid**
   - Ensure the kettle is unplugged. Remove the kettle from the power base. Gently slide the lid latch back to open the hinged lid.

2. **Filling**
   - Fill the kettle through the hinged lid opening. Use at least one cup of water (250ml). The water level must stay below the ‘max’ mark. Save energy, boil what you require. Keep kettle upright and level at all times when filling. Do not tip kettle backwards. **Do not overfill or fill through the spout.**

3. **Close Hinged Lid**
   - Push the hinged lid down to close using the textured surface. Do not push down on the lid latch. **Warning:** If the kettle has just boiled, the lid will be hot.

**Boiling Water**

1. **Turn On**
   - Plug the kettle into the power socket. Press the ‘On/Off’ switch down. The power light will illuminate and the kettle will start to heat up.

2. **Turn Off**
   - If the kettle is accidentally switched on with no water inside, the boil-dry device will switch off the heating element to prevent damage to the kettle.

3. **Pouring**
   - The kettle will automatically turn off after the water has boiled. To turn off before the water has boiled lift the ‘On/Off’ switch up. Always unplug the kettle after each use.

   **Warning:** If the kettle has just boiled, the lid will be hot.

   **Pouring**
   - Remove kettle from the power base. To avoid the risk of splashing, once the kettle has boiled wait 10 seconds then pour slowly. **Do not over-tilt the kettle.**

**Cleaning & Care**

1. **The Body**
   - Unplug and let the kettle cool down completely before cleaning. Remove the kettle from the power base.

2. **Remove Water Filter**
   - Wipe the outside and inside surfaces of the kettle with a soft, damp cloth.

3. **Insert Water Filter**
   - Pinch the water filter tab and pull out of the kettle spout. Rinse under a tap while carefully brushing it with a soft brush. Rinse the kettle out with fresh water. **Do not operate kettle unless the water filter is correctly in position.**

   **Warning:** If the kettle has just boiled, the lid will be hot.

   **Inserting**
   - To insert the water filter back into place, run the base of the water filter along the inside of the spout and push down firmly. You will hear the water filter positively click into position.

**Descaling Regularly**

Use descaling products suitable for kitchen appliances, these are readily available online or from most supermarkets or department stores. Use as per instructions on the packet.

Follow these few simple steps to minimise scale build up in your kettle. Empty the kettle after each use; do not allow water to stand in the kettle overnight. Use filtered water instead of tap water. DescalE the kettle regularly, at least once a month. If you live in a hard water area you may need to descale more often. When descaling has finished, empty the kettle and rinse it out a minimum of 3 times with fresh water, then refill with fresh water; boil, then discard boiled water. **Failure to do so can cause injury. Do not boil kettle with descaling solution in it.**

**Instructions on Environment Protection**

Do not dispose of this product in the usual household garbage at the end of its life cycle. Please hand it over to a collection point for the recycling of electrical and electronic appliances. The symbol on the product, the instruction of use or the packaging will inform you about the methods of disposal. The materials are recyclable as mentioned on its marking. By recycling, material recycling or other forms of re-utilization of old appliances you are making an important contribution to protect our environment. Please inquire at the community administration for the authorised disposal location.